#### **FAQ** (Frequently Ask Question)

Question 1. How can I become the member of the CPPRI Library?

**Answer.** Staff members of CPPRI have to register in library's reception counter to become member of the library.

Question 2. Who are authorised to use the library facilities?

**Answer.** All the staff members are allowed to use library facilities.

Question 3. What should I do if the book I borrowed got lost?

**Answer.** If the borrowed book is lost then immediately you should give a letter to the librarian stating the cause. If the book is available, then you should replace the same, otherwise you have to pay for the same.

Question 4. How do I find a particular book or a journal in the library?

**Answer.** Generally Library Catalogue is used to find a book or journal manually. In order to expedite process, You can use the Web OPAC (Online Public Access Catalogue) available on the library web page.

Question 5. How many books am I able to borrow?

Answer. It is depend on the user's category:

Question 6. What is the loan period for books?

Answer. All the Library users can be borrowed books for maximum one month.

.Question 7. What are CPPRI Library collection strengths?

**Answer.** CPPRI library resources include:

- I. General Collection
- II. **R**eference Books
- III. Conference Proceedings (CD)
- IV. **P**rogress Reports (PR)
- V. **S**tandards (ST)
- VI. **B**ound Volumes of Journals
- VII. **T**echnical Reports (TR)
- VIII. Text Books (TB)
  - IX. Compact Discs (CD)

- X. English Literature
- XI. Hindi Literature

#### Question 8. What services are offered?

### Answer. The details of library services are as under-:

- Issue return
- Reference / Referral service
- Reprographic service
- Article alert service

#### Question 9. When the libraries are open?

**Answer.** Generally library is open from Monday to Friday, 9 AM to 5.30 PM.

#### Question 10. Can a bound volume of journal be issued to a member?

**Answer.** Yes, bound volumes of journals can be issued to the Scientists and researchers.

# Question 11. Can a current (unbound) issue of journals be issued to a Library member?

**Answer.** No, current (unbound) issue of journals are not issued to any category of library user.

### Question 12. How can a user recommend a book for the purchase?

**Answer.** Users can recommend a book to be purchased by the library through their respective department heads. Personal request is not accepted.

## Question 13. How can user recommend subscription to a new journal in the Library?

**Answer.** User can send your request for subscription to a new journal through your Head of the Department / Centre.

## Question 14. Can I bring my personal books or other reading materials to the Library?

**Answer.** No. Users are not allowed to bring their personal books or other reading materials to the Library.

Question 15. Can I use my driving license and other ID's to get issuced library materaials Answer. No

Question 16. Can I use a Library card of other staff members to borrow books?

Answer. No

Question 18. I lost my Library ID card and I need to borrow books. What can I do?

**Answer.** To make duplicate Library ID card you may contact Library.